



REFUND & CANCELLATION POLICY

CANCELLATION POLICY:

Any cancellations received 30 days before the education event date, Trubalance Healthcare, Inc. will retain a \$350.00 CDN + HST processing/cancellation fee and the remaining balance will be refunded back to you.

Please send written notice to email - donna@trubalancehealthcare.com

You will receive a confirmation receipt - (text messages are not accepted)

If you are cancelling 3 days prior to the course date you will receive a credit note for the full amount for future courses.

Cancellations received less than 3 days prior to the start of the event are non-refundable

No shows are non-refundable

E-SYLLABUS:

Once the files are posted on the Worldlink Medical website - <https://worldlinkmedical.com/> which is passcoded for practitioners to access, your fees are **non-refundable**.

PRINTED SYLLABUS:

Once your Fedex box is shipped – your fees are **non-refundable**.

CREDIT NOTE:

A credit note is normally good for 1 year upon date of issue but due to COVID 19 we are allowing 1.5 years to use your credit with us.

***We have extended the credit an extra 6 months.

You may use this credit for any of the Worldlink Medical BHRT courses by Dr. Neal Rouzier, MD in Canada hosted by Trubalance Healthcare, Inc., Canada (TBHC)

** not applicable or redeemable for USA based WLM courses

This credit note cannot be converted to cash, or product

